



DRAFT TANZANIA STANDARD

**Tourism and related services — Online travel agency (OTA) — Guidelines for
online accommodation booking platform services**

TANZANIA BUREAU OF STANDARDS

This Tanzania Standard was published under the authority of the Board of Directors of Tanzania Bureau of Standards on xxxxxxxxxxxx.

Tanzania Bureau of Standards (TBS) is the statutory national standards body for Tanzania established under the Standards Act No. 3 of 1975, repealed and replaced by the Standards Act No. 2 of 2009.

The General Techniques Standards Divisional Committee Standards Committee, under whose supervision this Tanzania Standard was prepared, consists of representatives from the following organizations:

College of Engineering and Technology (CoET)
The National Environment Management Council (NEMC)
Weight and Measure Agency (WMA)
National Bureau of Statistics (NBS)
Tanzania Portland Cement Company Limited (TPCC)
Simba Plastics Co Limited

The organizations marked with an asterisk (*) in the above list, together with the following were directly represented on the Technical Committee entrusted with the preparation of this Tanzania Standard:

University of Dar es Salaam (UDSM) -
Ministry of Natural Resources and Tourism (Mnrt)
Tanzania Civil Aviation Authority (TCAA)
National College of Tourism (NCT)
National Museum of Tanzania (NMT)
Tanzania Forest Service Agency (TFSA)
Tanzania Tourism Board (TTB)
Tanzania Tours Operators (TATO)
Hotel Association of Tanzania (HAT)
Marine Parks Reserve unit (MPRU)

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Foreword

The Tanzania Bureau of Standards is the statutory national standards body for Tanzania, established under the Act.No.3 of 1975, amended by Act.No.2 of 2009.

This Tanzania Standard has been adopted by Tourism and related services Technical committee, under the supervision of the General Techniques Standards Divisional Committee (GTDC) and it is in accordance with the procedures of the Bureau.

This Tanzania Standard is the identical adoption of ISO 9468 Tourism and related services — Online travel agency (OTA) — Guidelines for online accommodation booking platform services published by the International Organization for Standardization (ISO).

Terminology and conventions

Some terminology and certain conventions are not identical with those used as Tanzania Standard; attention is drawn to the following:

The comma has been used as decimal marker for metric dimensions. In Tanzania, its current practice to use a full point on the baseline as decimal marker.

Whenever the words “International Standard” appear, referring to this draft Tanzania Standard, they should read as “Tanzania Standard”.

Scope

This document provides guidance on the operation of an effective online accommodation booking platform to meet the needs of accommodation service providers and users.

This document is applicable to online accommodation booking platform operators, accommodation service providers and users.